



Amihan Laiya
Laiya, San Juan, Batangas

GUEST WAIVER AND AGREEMENT

Terms and Conditions:

1. Booking and Payment Terms

- A **50% down payment is required** to confirm and secure the reservation date.
- The remaining 50% balance must be fully settled at least **three (3) days prior to the check-in date**.
- **Failure to complete** the full payment within the specified timeframe may result in the **cancellation of the booking** and forfeiture of the down payment.

2. Security Deposit

- A refundable security deposit of **Php 5,000.00 per night** is required prior to check-in.
- The deposit will be refunded within 24 hours of check-out, provided no damages, losses, or violations of this agreement are incurred during the stay.

3. Liability for Damages

- Guests are responsible for any damages to the property, furnishings, or appliances during their stay.
- The cost of damages will be deducted from the security deposit. If damages exceed the deposit amount, the guest will be held responsible for the additional costs.

4. House Rules

- Smoking is permitted on the property, but it is **strictly prohibited inside the villa**.
- Guests are responsible for ensuring that cigarette butts are properly disposed of properly. Failure to do so may result in a penalty charge.
- Noise levels must be kept to a minimum between **10:00 PM and 7:00 AM** to respect neighboring properties.
- Karaoke and music are allowed, provided they remain within acceptable noise levels during quiet hours.
- Check-in time is **2:00 PM** and check-out time is **11:00 AM**. Late check-outs without prior approval may result in additional fees.
- Drinking water is **NOT provided**. Guests are advised to bring their own drinking water for the duration of their stay.

5. Villa Capacity

- The villa can accommodate a maximum of **20 guests** only.
- Only registered guests are allowed to stay in the property unless approved by management.

6. Cooking Policy

- Cooking inside the villa is **allowed**.
- The villa is equipped with complimentary cookware, utensils, plates, glassware, rice cooker, and basic kitchen essentials for guest use.
- Guests are expected to use all kitchen equipment responsibly and maintain cleanliness after use.
- Any damaged or missing kitchen items may result in corresponding charges.

7. Towels and Amenities

- Complimentary towels are provided for all registered guests.
- Towels and other villa property are provided for use during the stay only and must not be removed from the premises.



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- Missing or damaged items may result in additional charges.
- 8. Use of Pool**
- Guests may use the pool at their own risk. No lifeguard is available on-site, and management will not be held liable for accidents or injuries that may occur during its use.
 - The pool has **no time limit for use**. However, guests must still observe quiet hours from **10:00 PM to 7:00 AM** out of respect for neighbors.
- 9. Beach and Clubhouse Access**
- Beach access is complimentary for all guests.
 - Clubhouse access is complimentary for the first **10 guests only**.
 - Guests exceeding 10 pax will be charged **Php 300.00 per head** for clubhouse access. This can be settled upon arrival at the clubhouse.
 - Guests may also enjoy other Playa Laiya amenities such as:
 - Fitness Park
 - Basketball Court
 - Playground
- 10. Kayak Usage**
- Use of the kayak is complimentary.
 - Guests are requested to inform management in advance if they intend to use the kayak so arrangements may be made prior to arrival.
 - Guests use the kayak at their own risk, and management shall not be liable for any accidents or injuries arising from its use.
- 11. Pets**
- If guests are bringing pets, pets must wear **diapers** when inside the villa.
 - Pet owners are responsible for cleaning up after their pets, including disposing of pet waste properly.
- 12. Guest Identification for Amenities**
- When accessing Playa Laiya amenities such as the clubhouse, fitness park, basketball court, playground, beach access, or any other facilities, guests may be asked under what name or property they are staying.
 - Guests must always state: **“JULIUS SANTOS”**
 - This is required as the property is registered under this name.
- 13. Playa Laiya Guard House Reminder**
- Upon entering the guard house of Playa Laiya, guests must inform the guard that the property is registered under: **“JULIUS SANTOS”**
 - This is required to facilitate smooth entry into the property.
- 14. Personal Belongings**
- Management is not responsible for any loss, theft, or damage to guests' personal belongings during their stay.
- 15. Cleanliness**
- Guests are expected to maintain the cleanliness of the villa during their stay.
 - Please dispose of trash properly and keep shared spaces orderly.
- 16. Rebooking Policy**
- Guests are allowed to rebook their stay only once under the following conditions:
 - If the request is made at least 7 days before check-in, a rebooking fee of 5% of the total stay rate will apply.



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- Rebooking is not allowed if the request is made less than 7 days before check-in. In this case, the down payment will be forfeited, and a new booking will be required.
- In the event of a typhoon or natural calamity directly affecting Playa Laiya as recognized by PAGASA or the local government unit, guests may rebook without a rebooking fee, subject to availability. Rebooking must be used within 6 months from the original check-in date. No refunds will be issued.

17. Cancellation Policy

- The **down payment is non-refundable and non-transferable.**
- Cancellations made less than **3 days before the check-in date** will result in the full payment being non-refundable.
- **No refunds will be issued for cancellations due to typhoons or natural calamities. Only rebooking is allowed as stated above.**

18. Non-Guest Policy

- For the safety, comfort, and privacy of all our guests, **only registered guests are allowed on the property** during the duration of your stay. **Unauthorized visitors, including friends or family who are not listed in your reservation, are not permitted.** Violation of this policy may result in immediate termination of your stay without refund.

19. Security Cameras and Privacy

- For the safety and security of all guests, our property is equipped with **CCTV cameras in public and common areas.** These cameras are in place to ensure the protection of guests and property. However, to respect guest privacy, no cameras are installed inside the villa or any private areas. By booking a stay at our property, guests acknowledge and consent to the use of CCTV surveillance in designated areas.

20. Termination and Right to Refuse Service

- The resort reserves the right to **refuse service** or remove any guest who **fails to comply with this agreement.**
- Guests removed from the property due to violations will **not be eligible for refunds.**



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Acknowledgment and Agreement:

By signing below, I confirm that I have read, understood, and agreed to the terms and conditions outlined in this waiver. I accept full responsibility for my actions and those of my guests during our stay. I also acknowledge that the management reserves the right to withhold the security deposit or charge additional fees in the event of any violations.

Guest Name: _____

Guest Signature: _____

Check-in Date: _____

Check-out Date: _____

Date Signed: _____

For Management Use Only

Security Deposit Received: Php _____

Received By: _____